

OpenAir User Summit 2009 Agenda

(Subject to change)



Mon Oct 26

3-5:30p	Advanced Registration and User Group Meetings			
5:30-7:30p	Reception			

Tue Oct 27

	Main Session 1	Main Session 2	Breakout Session	QuickArrow Session
7:30-8:30a	Breakfast			
8:30-9:30a	Welcome			
9:30-10a	Coffee Break			
10-11a	2009 Product Review			One-on-One with Client Management or Pro Serv
11-12p	General Account Maintenance and Upkeep	Resource Management: Best Practices for the Resources Module	OpenAir <> NetSuite Integration	Resource Management: Managing a Resource's Schedule
12-1p	Lunch			
1-2p	Advanced Administration: OpenAir Functionality You Should Be Using	Reporting 101: Building Reports and Teaching End Users the Basics of Reporting	OpenAir <> QuickBooks integration	One-on-One with Client Management or Pro Serv
2-3p	OpenAir 2010 Roadmap			One-on-One with Client Management or Pro Serv
3-3:15p	Coffee Break			
3:15-4:15p		OpenAir Business Process and Best Practices: A Diagnostic Checkup for Your Organization	Two 30 min sessions: OpenAir Projects Connector, Dashboards	Migration: Benefits of Transitioning from QuickArrow to OpenAir
4:15-5:30p	Keynote: Zach Nelson			
5:30-7:30p	Reception			

Wed Oct 28

	Main Session 1	Main Session 2	Breakout Session	QuickArrow Session
7:30-8:30a	Breakfast			
8:30-9:30a	Power User Panel: Advice and Tips from OpenAir Experts	Advanced Reporting: Going Beyond the Basics to Leverage Advanced Functionality		
9:30-10a	Coffee Break			
10-11a	Growing a Profitable Services Business during a Down Economy (Joe Longo)	Project Management	Accounting Periods	
11-12p	Using OpenAir to Manage Project Key Performance Indicators (Melissa Brenner)	Project Billing and Invoicing	Crystal Integration and Reporting	Project Manager Role: Beyond Approving Time and Expenses
12-1p	Lunch			
1-2p	Client Panel: Integrating with OA	Forecasting in OpenAir	Two 30 min sessions: Invoice Layouts, Offline and Clients	System Administration: Best Practices for Configuration of your QuickArrow Instance
2-3p	Subcontractor Control and Handling (Jodi Cicci)	Project Health: How to Ensure Your Projects Are Completed On Time, On Budget and Profitably	Two 30 min sessions: OpenAir <> Salesforce Integration, Leave Accrual	
3-3:30p	Closing Remarks			