

User Summit Agenda 2009

Support and Pro Serv one-on-one sessions will be available throughout the day on both Tuesday and Wednesday. Stop by the Registration Desk to schedule your session.

Monday October 26

3:00-5:30p	Advance Registration and User Group Meetings (Grand Ballroom Foyer, 1st Floor)
5:30-7:30p	Reception (Palm Garden Room, 2nd Floor)

Tuesday October 27

	Main Session 1 Salons D, E, F, 1st Floor	Main Session 2 Salon A, 1st Floor	Breakout Session Salon C, 1st Floor	QuickArrow Session Salon B, 1st Floor
7:30-8:30a	Breakfast (Palm Garden Room, 2nd Floor)			
8:30-9:00a	Welcome: Morris Panner, CEO, OpenAir			
9:00-10:00a	2009 Product Review			One-on-One with Client Management or Pro Serv
10:00-10:30a	Coffee Break (Grand Ballroom Foyer, 1st Floor)			
10:30-11:30a	General Account Maintenance and Upkeep	Project Management	Time and Expense: How to Best Capture End User Data	Resource Management: Managing Resources' Schedules
			Dashboards	
11:30-12:30p	Advanced Administration: OpenAir Functionality You Should Be Using	Resource Management: Best Practices for the Resources Module	Revenue Recognition	One-on-One with Client Management or Pro Serv
			OpenAir <> NetSuite Integration	
12:30-1:30p	Lunch (Palm Garden Room, 2nd Floor)			
1:30-2:30p	OpenAir Business Process and Best Practices: A Diagnostic Checkup for Your Organization	Reporting 101: Building Reports and Teaching End Users the Basics of Reporting	OpenAir <> QuickBooks Integration	One-on-One with Client Management or Pro Serv
2:30-3:30p	Subcontractor Control and Handling	Advanced Reporting: Going Beyond the Basics to Leverage Advanced Functionality	OpenAir Projects Connector	Migration: Benefits of Transitioning from QuickArrow to OpenAir
			Benefits of Moving to the Newest User Interface	
3:30-4:00p	Coffee Break (Grand Ballroom Foyer, 1st Floor)			
4:00-5:00p	Keynote: Randy Mysliviec, CEO, RTM Consulting			
5:00-5:30p	OpenAir 2010 Roadmap			
5:30-7:30p	Reception (Palm Garden Room, 2nd Floor)			

User Summit Agenda 2009



Support and Pro Serv one-on-one sessions will be available throughout the day on both Tuesday and Wednesday. Stop by the Registration Desk to schedule your session.

Wednesday October 28

	Main Session 1 Salons D, E, F, 1st Floor	Main Session 2 Salon A, 1st Floor	Breakout Session Salon C, 1st Floor	QuickArrow Session Salon B, 1st Floor
7:30-8:30a	Breakfast (Palm Garden Room, 2nd Floor)			
8:30-9:45a	Keynote: Zach Nelson, President & CEO, NetSuite			
9:45-10:15a	Coffee Break (Grand Ballroom Foyer, 1st Floor)			
10:15-11:15a	Power User Panel: Advice and Tips from OpenAir Experts			
11:15-12:15p	Growing a Profitable Services Business during a Down Economy	Project Billing and Invoicing	OpenAir <> Salesforce Integration	
			Accounting Periods	
12:15-1:15p	Lunch (Palm Garden Room, 2nd Floor)			
1:15-2:15p	Using OpenAir to Manage Project Key Performance Indicators	Forecasting in OpenAir	Leave Accrual	Project Manager Role: Beyond Approving Time and Expenses
			Crystal Integration and Reporting	
2:15-3:15p	Client Panel: Integrating with OpenAir	Project Health: How to Ensure Your Projects Are Completed On Time, On Budget and Profitably	Invoice Layouts	System Administration: Best Practices for Configuration of Your QuickArrow Instance
			Offline and Thin Clients	
3:15-3:30p	Closing Remarks: Morris Panner, CEO, OpenAir			